

# Meadowbrook/TPA Announcement

## **E-Policy/Direct Deposit are Here!**

Technology has changed the way the world works and the insurance business is no exception. We are pleased to announce two new technology advances that will allow us to serve you and your clients in a faster and more efficient manner.

### **Policy Delivery**

Working with our carrier partners, we will soon be implementing electronic policy delivery (e-policy) to you. E-policy will replace the printed policies that are currently mailed to your office. Instead we will email the policy documents to your office, to an email address that you choose. Our recommendation is that you develop a central email address and provide access to this address to several members of your staff.

By electronically delivering the policy we can offer you faster access to information while reducing the handling of paper. You will have the ability to electronically deliver the policy to your client, or to print the policy and deliver in person. This provides you with greater flexibility as you can tailor your services to the desire of your customers.

E-policy delivery will begin this summer and will be for all accounts written with AIG or ACE. As we work with other markets we will expand this program in the future. To help us roll out this new feature we will need you to let us know what email address you choose for policy delivery. Please fill out and return the attached form, or visit our website at [www.meadowbrooktpa.com](http://www.meadowbrooktpa.com) to send us the information.

### **Commission Payments**

Using electronic funds transfer, we will begin direct depositing your agency commissions to your bank account. Rather than issuing and mailing checks and statements, your commissions will be deposited to your bank and we will email a statement to an email address that you choose. This new program will enable us to get commission payments to you earlier in the month and will save you a trip to the bank!

Commission direct deposit will be implemented for all business written with Meadowbrook/TPA Associates. Direct deposit will only be for commissions payable to your agency; any return commissions owed to us will be manually billed as they are today. In other words we will

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only be depositing to your account and will have no ability to withdraw funds.

Please fill out and return the attached form, or visit our website at [www.meadowbrooktpa.com](http://www.meadowbrooktpa.com) to send us your bank information.

Both of these new programs will be implemented this summer. You will be notified via email when to expect your first e-policy and commission direct deposit. If you have any questions, please call one of our marketing, underwriting, or customer service staff members.

[Click here for the E-Policy form](#)

[Click here for the Commission Auto Deposit form](#)